



Primary Care

Desired Population Result: All residents of Little Havana will have access to primary care services.

Primary Community Indicator(s):

1. % of Adults with Health Insurance in Miami-Dade County.
2. % of Adults with a Usual Source of Healthcare in Miami-Dade County.

What do we propose to do to turn the curve?

Strategy 1: Reduce the gap in medical care services in Little Havana by expanding health access points.

Strategy 2: Incorporate CHWs in the local health system to ensure increased coordination of safety net system in Little Havana.

Strategy 1: Reduce the gap in medical care services in Little Havana by expanding health access points.

Population Focus: Residents of all ages who don't have access to affordable healthcare services (i.e. uninsured, under-insured).

Estimated Direct Reach: Residents of all ages who don't have access to affordable healthcare services (i.e. uninsured, under-insured). **Estimated Indirect Reach** 1500 family members of linked individuals.

Implementation strategies components include but not limited to:

- Train Community Health Workers.
- Deploy Community Health Workers.
- Expand the network of trained CHWs in Little Havana helping to link residents to care through a coordinated system of care within Little Havana.
- Data tracking of linkage to care completed.

How will the strategy be measured?

How much will we do?

of residents connected to local health care services.

How well will we do it?

% of residents identified with some health concerns.

% of residents successfully linked to health services (attended at least initial consultation).

Is anyone is better off?

#/% of patients who report accessing quality medical care services.

#/% of patients who report accessing culturally responsive health care services.

#/% of patients who report improvements in their health after receiving quality services.

Strategy 2: Incorporate CHWs in the local health system to ensure increased coordination of safety net system in Little Havana.

Population Focus: Residents of all ages who don't have access to affordable healthcare services (i.e. uninsured, under-insured).

Estimated Direct Reach: 1200 individual residents linked to needed services annually.

Estimated Indirect Reach: 3600 family members of linked individuals per year.

Implementation strategies components include but not limited to:

Training Component:

- Those trained as Community Health Workers will master the following competency areas when working with the community to assist them in accessing care.
 - Provide guidance in a culturally competent manner.
 - Services available (*as described in justification section*).
 - Navigation of services (*e.g. Requirements, necessary paperwork if any, follow-up process -scheduling*).
 - Communication and Education.
 - Identifying resources and linkage to care.
 - Advocacy or legal barriers to positive health outcomes (i.e.: housing, public benefits, etc.).
 - Foundations of Health.
 - Professional Responsibility.
- How to implement linkages into the organization's service delivery model and operations.

Advocacy Component:

- Join forces with like-minded existing advocacy groups (i.e. FL CHW Coalition, MDC-Med, MD-HAN, etc.) who have a shared agenda for collective impact. The partnership will be aimed to educate city, county and state legislators on the role of CHWs in promoting Health equity, the need for laws or a regulatory structure for integrating CHWs into state healthcare delivery systems, in order to provide guidance for healthcare billing to support and sustain the work of CHWs.

How will the strategy be measured?

How much will we do?

of trained CHW's working in Little Havana.

of residents served by Little Havana CHWs.

of residents linked to primary care services by CHW's.



of locations where CHW's are trained and working.

of systems trained for organization's capacity for implementation.

How well will we do it?

% of trained CHW's that have been trained for the delivery of primary care services referrals.

% of residents successfully linked to services via CHW's

Is anyone is better off?

#/% of patients who report access to primary care services via CHW's.

#/% of patients who report improvements after receiving primary care services via CHW's.
